Company Privacy Statement

Goodwill Industries of Southwest Florida, Inc. (Goodwill SWFL), is committed to keeping any and all personal information collected of those individuals that visit our website and make use of our online facilities and services accurate, confidential, secure and private. Our privacy policy has been designed and created to ensure those affiliated with Goodwill SWFL of our commitment and realization of our obligation not only to meet buy to exceed most existing privacy standards.

THEREFORE, this Privacy Policy Agreement shall apply to Goodwill SWFL and thus it shall govern any and all data collection and usage thereof. Through the use of <u>www.goodwillswfl.org</u>, you are herein consenting to the following data procedures expressed within this agreement.

It is highly recommended and suggested that you review the privacy policies and statements of any website you choose to use or frequent as a means to better understand the way in which other websites garner, make use of and share information collected.

Collection of Information

This website collects various types of information, such as:

- Voluntarily provided information which may include your name, address, email address, billing and/or credit card information etc., which may be used when you purchase products and or services and to deliver the services you have requested.
- Information automatically collected when visiting our website, which may include cookies, third party tracking technologies and server logs.

Rest assured that this site shall only collect personal information that you knowingly and willingly provide by the way of surveys, completed membership forms, and emails. It is the intent of this site to use personal information only for the purpose for which it was requested and any additional uses specifically provided on this site.

Goodwill SWFL may have the occasion to collect non-personal anonymous demographic information, such as age, gender, household income, political affiliation, race and religion, as well as the type of browser you are using, IP address, type of operating system, at a later time, that will assist us in providing and maintaining superior quality service.

Use of Information Collected

Goodwill SWFL may collect and may make use of personal information to assist in the operation of our website and to ensure delivery of the services you need and request. At times, we may find it necessary to use personally identifiable information as a means to keep you informed of other possible products and/or services that may be available to you from www.goodwillswfl.org. Goodwill SWFL may also be in contact with you with regards to

completing surveys and/or research questionnaires related to your opinion of current or potential future services that may be offered.

Goodwill SWFL does not now, nor will it in the future, sell, rent, or lease any of its customer lists and/or names to any third parties.

Goodwill SWFL may find it beneficial to all our customers to share specific data with our trusted partners in an effort to conduct statistical analysis, provide you with email and/or postal mail, deliver support and/or arrange for deliveries to be made. Those third parties shall be

strictly prohibited from asking use of your personal information, other than to deliver those services which your requested, and as such they are required, in accordance with this agreement, to maintain the strictest of confidentiality with regards to all your information.

Goodwill SWFL may deem it necessary to follow websites and/or pages that their users may frequent in an effort to gleam what types of services and/or products may be the most popular to customers or the general public.

Goodwill SWFL may disclose your personal information, without any prior notice to you, unless required to do so in accordance to applicable laws and/or in a good faith belief that such action is deemed necessary or required in an effort to:

• Remain in conformance with any decrees, laws and/or statutes or in an effort to comply with any process which may be served upon Goodwill Industries of Southwest Florida, Inc. and/or its website;

 Maintain, safeguard and/or preserve all the rights and/or property of Goodwill SWFL; and

• Performa under demanding conditions in an effort to safeguard the personal safety of users of <u>www.goodwillswfl.org</u> and/or the general public

Non-Marketing Purposes

Goodwill SWFL greatly respects your privacy. We do maintain and reserve the right to contact you if needed for non-marketing purposes (such as bug alerts, security breaches, account issues and/or changers in Goodwill SWFL products and services). In certain circumstances, we may use our website, newspapers, or other public means to post a notice.

Children Under Age of 13

Goodwill SWFL does not knowingly collect personal identifiable information from children under the age of thirteen (13) without verifiable parental consent. It if is determined that such information has been inadvertently collected on anyone under the age of thirteen (13), we shall immediately t5ake the necessary steps to ensure that such information is deleted from our system's databases. Anyone under the age of thirteen (13) must seek and obtain parent or guardian permission to use this website

Unsubscribe or Opt-Out

All users and/or visitors to our website have the option to discontinue receiving communication from us and/or reserve the right to discontinue receiving communications by way of email, text, or newsletters. To discontinue or unsubscribe to our website, send an email to infor@goodwillswfl.org requesting to be removed from all communications.

If you wish to unsubscribe or opt-out from any third party websites, you must go to that specific website to unsubscribe and/or opt-out. Goodwill SWFL will continue to adhere to the privacy policy described herein with respect to any personal information previously collected.

Links to Other Web Sites

Our website does contain links to affiliate and other websites. Goodwill SWFL does not claim nor accept responsibility for any privacy policies, practices and/or procedures of other such websites. Therefore, we encourage all users and visitors to be aware when they leave our website and to read the privacy statements of each and every website that collects personally identifiable information. The aforementioned Privacy Policy Agreement applies only and solely to the information collected by our website.

Security – IT CONFIRM INFORMATION

Goodwill SWFL shall endeavor and shall take every precaution to maintain adequate physical, procedural and technical security with respect to its offices and information storage facilities s as a prevent any loss, misuse, unauthorized access, disclosure or modification of the user's personal information under our control.

The company also uses Secure Socket Layer (SSL)?? For authentication and private communications in an effort to build users' trust and confidence in the internet and website use by providing simple and secure access and communication of credit card and personal information. The website is also secured by VeriSign.

Acceptance of Terms

Through the use of this website, you are hereby accepting the terms and conditions stipulated within the aforementioned Privacy Policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from further use of our sites. In addition, your continued use of our website following the posting of any updates or changes to our terms and conditions shall mean that you are in agreement and acceptance of such changes.

How to Contact Us

If you have any questions or concerns regarding the Privacy Policy Agreement related to our website, please feel free to contact us at the following email, telephone number or mailing address.

Email: info@goodwillswfl.org Telephone Number: 239-995-2106 Mailing Address: Goodwill Industries of Southwest Florida, Inc. Attention: Communication and Development 5100 Tice Street Fort Myers, Florida 33905

August 27, 2019

Website Terms of Use – should be a link to the above document Rules and FAQ.