

Goodwill Industries of Southwest Florida, Inc.

HSHT Collier - Summer workers

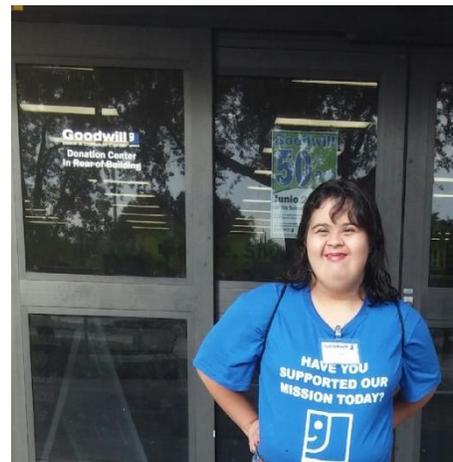
At their classrooms Felipe and Yesenia always were attentive to the HSHT workshops, but they were very quiet –introverted-. However, a shift in their personalities has happened after their first week of summer work in our organization.



With the support of their families, Felipe and Yesenia have been very punctual to their respective stores and always ready to work with a great attitude. They are very PROUD wearing their uniforms.

(Greeters donors/customers with friendly smile, demeanor and eye contact.)

Felipe is working at one of the fast-pace stores in Collier, Pine Ridge.



Yesenia has this opportunity of summer work because she lives close to the store at Golden Gate City.



(Sort, box and label hangers by type.)



(Follows all rotation guidelines for all inventories on sales floor.)



(Follows all processing guidelines including the rubber banding of shoes or other specified procedures.)





These images show some of the primary ESSENTIAL FUNCTIONS of a PROCESSOR at Goodwill stores (These duties are provided in the Job Description)

These skills could not be developed without the special training provided by the stores managers and the great collaboration of the staff at the stores.

This summer work experience is a life-changing opportunity that helps them to gain confidence and practice many skills, discover new abilities and practice their social skills and education.

Many clients congratulated the students for their effort and their well-done job! They appreciate their service and beautiful smiles.

Their families are so proud of each of them, they messages of gratitude are received every day to Goodwill for this unique opportunity!

“Felipe is very excited to go to work every morning. The big change was that he asked me to leave the parking lot and he went by himself into the store. I felt that my heart was broke in pieces! But he feels and looks confident and very happy!” Felipe’s mom.

“Yesenia, my dear daughter is very happy getting ready to work!” “She prepared her uniform at night because she doesn’t want to be late” Yesenia’s mom.

Both families send daily messages of gratitude: “Thank you very much for this opportunity.”

I have to highlight the support of all the staff at Pine Ridge Store and Golden Gate which is amazingly supportive, teaching Felipe and Yesenia with great patience about the different areas and duties at the stores.

Thanks Kelley, Heather, and your great staff!!!

Sincerely,

Claudia Lozano
HSHT Program Coordinator | Collier