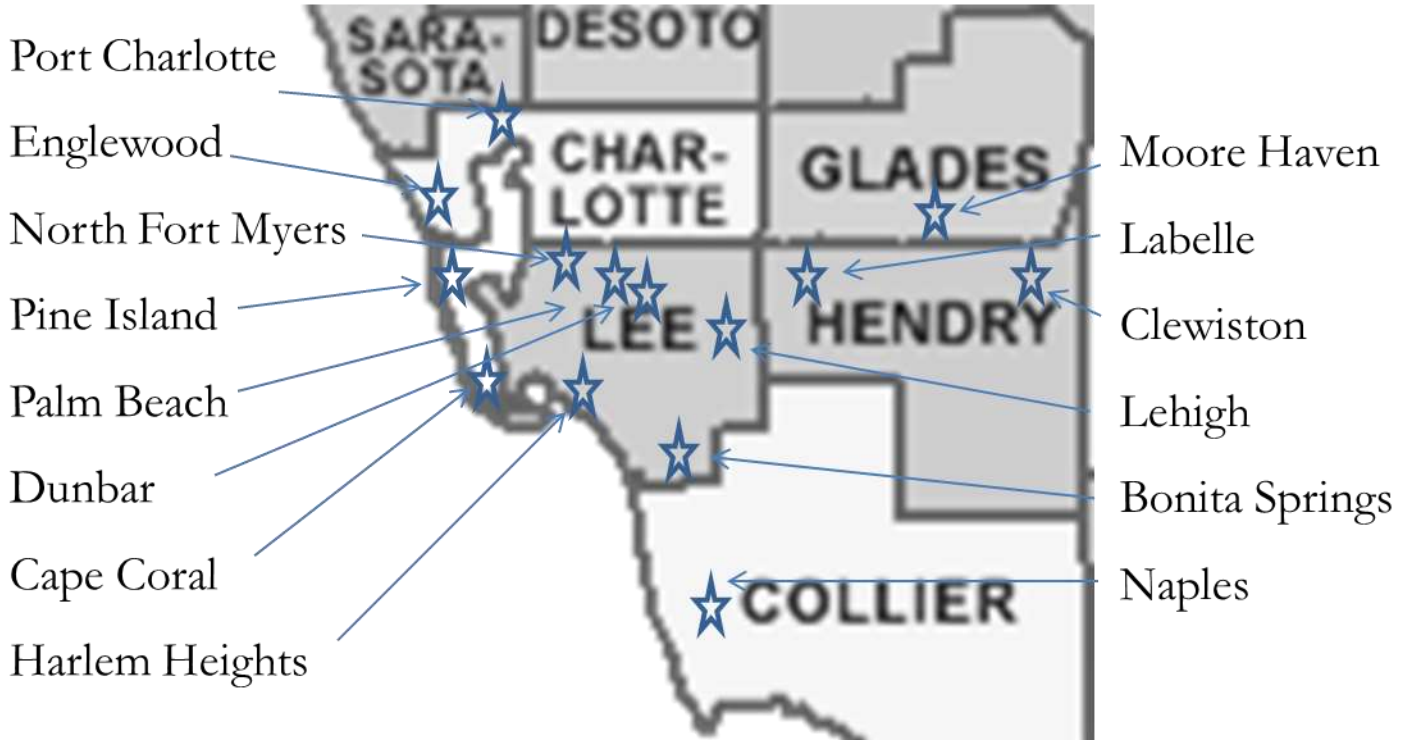


## Job-Link and Family Strengthening Centers

- Job-Link Centers provide clients with the tools they need to find prepare for employment, locate employment opportunities, and access essential social services and resources to attain self-sufficiency and independence. This includes, assistance with **resume preparation, interviewing skills, assistance with ACCESS (benefits), linkage to community resources, access to online employment opportunities and employment services, and access to unemployment benefits online.**
- We provide computer access so that our clients can look for a job and submit online resumes and job applications. Many of our computers are equipped with adaptive technology to assist people with disabilities. Our adaptive technology is comprised of Screen Magnifiers, Visually Impaired Workstations, Adesso iMouse T1 ergonomic Optical Trackball Scroll Mouse, Dragon Naturally Speaking Software, Low Vision Keyboard B/W, and Ergonomic Keyboard and braille keyboards.
- Job-Link centers provide **referrals to Family Strengthening Services** in the community. We partner with numerous agencies across Southwest Florida with the common goal of helping people become more independent to provide the following services:
  - Money management
  - Housing and rental assistance
  - Adaptive medical equipment loan program
  - English as a second language courses
  - Income tax preparation
  - Effective parenting courses
  - Nutrition education
  - Housing counseling
  - Mental health services
  - Addiction and dependency services
  - Emergency food assistance and food stamps
  - GED and adult education
  - Transportation assistance
  - Utility payment assistance
  - Medicaid and health insurance for children
  - ACCESS Florida
  - Discounted/free cell phone
  - Low Income Home Energy Assistance Program (LIHEAP) in Hendry County
  - Community Services Block Grant (Agriculture and Labor Inc.)-Case Management in Hendry County
- In **2010**, a total of **6,576 individuals received Job-Link services** at one of our locations and **1,967 persons received Family Strengthening Services** through our extensive referral network with partner agencies.
- In **2011**, we provided assistance to **8,881 persons at our Job-Link and Family Strengthening Center**, an **increase of 35% (2,305 individuals)** in services provided compared to 2010.
- **As of December 31, 2012**, we have provided assistance to **4,737 new clients and 16,522 return service recipients for a total number served of 21,259** at our Job-Link and Family Strengthening Centers or 136% of the total, collective number of new and return clients of 8,971 served in 2011
- **427 were placed in employment situations through our collective Job-Link Centers or an increase of 268% compared to 2011.** (This is a comparative increase of 311 placements as opposed to the outcomes as of December 31, 2011 in which 116 were placed within Job-Link Centers).

## Goodwill Industries of Southwest Florida, Inc. Job-Link Center Locations



**Our Job-Link Centers are strategically located throughout our five-county service area to reach as many clients as possible.** Several of our Centers are co-located with other service providers to enhance client linkage, coordination and the overall customer or client experience. Addresses are as follows:

In **Charlotte County**, the Job-Link Centers are located inside **Goodwill's Port Charlotte Store** 2325 Tamiami Trail, Port Charlotte, FL 33952 and in **Englewood** at 2001 S. McCall Road Unit D, Englewood, FL 34224.

In **Collier County**, **Naples Town Center Job-Link** became fully operational on January 31, 2012 and is located inside **Goodwill's Naples Town Center Store** 3579 East Tamiami Trail, Naples, FL

We serve clients in **Glades County and Hendry County** at the **Clewiston United Way House** (inside the Goodwill store) located at 969 West Sugarland Highway, Clewiston, FL 33440 and the **LaBelle Job-Link** is located at the United Way House 133 North Bridge Street LaBelle, FL, and the Job-Link Center in **Moore Haven** is located at the **Glades County Health Department** 1021 Health Park Drive Moore Haven, FL 33471.

In **Lee County**, we provide services at the **Bonita United Way House** 26820 Old 41, Bonita Springs, FL 34135; **Cape Coral United Way House** 1105 Cultural Park Boulevard, Cape Coral, FL 33990; **Dunbar United Way House** 3511 Dr. Martin Luther King, Jr. Boulevard, Fort Myers, FL 33907; **Job-Link Family Resource Center** 4162 Palm Beach Boulevard, Fort Myers, FL 33916; **North Fort Myers** (Inside the Goodwill Administration Building) 4940 Bayline Drive, North Fort Myers, FL 33917; **Pine Island United Way House** Beacon of H.O.P.E.

## Job-Link and Family Strengthening Centers

5465 Pine Island Road, Bokeelia, FL 33922; **Harlem Heights Foundation** 15570 Hagie Drive Fort Myers, FL 33908; and **Lehigh Community Services** 201 Plaza Dr. Suite 103, Lehigh Acres, FL 33936.

### CONTACT INFORMATION FOR JOB LINK COORDINATORS/SITES

	Shery Bader – (239) 995-2106 ext. 2231 <a href="mailto:sherybader@goodwillswfl.org">sherybader@goodwillswfl.org</a>	Job-Link– <b>North Fort Myers (LEE)</b> <b>(Located in the Goodwill Administrative Building)</b> 4940 Bayline Drive, North Fort Myers, FL 33917
	Magdalena Flores (863)675-0114 <a href="mailto:mflores@goodwillswfl.org">mflores@goodwillswfl.org</a>	Job-Link - <b>LaBelle (HENDRY)</b> <b>(Located in the United Way House )</b> 133 North Bridge Street LaBelle, FL
	Maritza Velazquez (239) 693-9510 ext. 201 <a href="mailto:maritzavelazquez@goodwillswfl.org">maritzavelazquez@goodwillswfl.org</a>	Job-Link– <b>Palm Beach United Way House (LEE)</b> <b>(Located next to the Goodwill Store # 132)</b> 4162 Palm Beach Boulevard, Fort Myers, FL 33916
	Mercedes Maturana (863) 983-2774 <a href="mailto:mercedesmaturana@goodwillswfl.org">mercedesmaturana@goodwillswfl.org</a>	Job-Link– <b>Clewiston (HENDRY)</b> <b>(Located in the Goodwill Store # 153)</b> 969 West Sugarland Highway, Clewiston, FL 33440
	N/A (863)946-0707 ext. 401 <a href="mailto:@goodwillswfl.org">@goodwillswfl.org</a>	Job Link- <b>Moore Haven (GLADES)</b> <b>Glades County Health Department</b> 1021 Health Park Drive Moore Haven, FL 33471
	Tammy Saenz (239) 357-4024 <a href="mailto:tammysaenz@goodwillswfl.org">tammysaenz@goodwillswfl.org</a>	Job-Link – <b>UW Bonita United Way House (LEE)</b> <b>(Located in the United Way House)</b> 26820 Old 41, Bonita Springs, FL 34135
	Erica Tague (239) 823-7927 <a href="mailto:ericatague@goodwillswfl.org">ericatague@goodwillswfl.org</a>	Job-Link– <b>Harlem Heights (LEE)</b> <b>Harlem Heights Foundation</b> 15570 Hagie Drive Fort Myers, FL 33908  Job-Link- <b>Pine Island United Way House/</b> <b>Beacon of H.O.P.E.-Pine Island (LEE)</b> 5465 Pine Island Road Bokeelia, FL 33922
	Angela Jackson (239) 872-8226 <a href="mailto:angela.jackson@goodwillswfl.org">angela.jackson@goodwillswfl.org</a>	Job-Link– <b>Dunbar United Way House (LEE)</b> 3511 Dr. Martin Luther King, Jr. Blvd, Fort Myers, FL 33907  Job-Link - <b>Cape Coral United Way House (LEE)</b> <b>(Located in the United Way House)</b> 1105 Cultural Park Boulevard, Cape Coral, FL

☎	Robert James, Ph.D. ( 239)771-1928 & ( 239) 369-5818 <a href="mailto:robertjames@goodwillswfl.org">robertjames@goodwillswfl.org</a>	Job-Link– <b>Lehigh Community Services (Lee)</b> 201 Plaza Dr. Suite 103, Lehigh Acres, FL 33936  Job-Link - <b>Triage (LEE)</b> 2789 Ortiz Avenue Bldg L Ft. Myers, FL 33905
☎	Estrella Rosaria (239) 732-6310 <a href="mailto:estrellarosario@goodwillswfl.org">estrellarosario@goodwillswfl.org</a>	Job-Link – <b>Town Centre -Naples (COLLIER)</b> <b>(Located in Goodwill Store #126 )</b> 3759 East Tamiami Trail, Naples, FL
☎	Sabrenia Morgan ( 941) 255-3884 <a href="mailto:sabreniamorgan@goodwillswfl.org">sabreniamorgan@goodwillswfl.org</a>	Job-Link – <b>Port Charlotte (CHARLOTTE)</b> <b>(Located in Goodwill Store # 144)</b> 2325 Tamiami Trail, Port Charlotte, FL 33952
☎	Michelle Mashaw ( 941) 474-0653 <a href="mailto:michellemashaw@goodwillswfl.org">michellemashaw@goodwillswfl.org</a>	Job-Link - <b>Englewood (CHARLOTTE)</b> 2001 S. McCall Road Unit D, Englewood, FL 34224